AUSTRALIAN NATIONAL COLLEGE

FOR112 Student Survey – Educational Consultant (Agent) Performance

1. **Which educational consultant did you consult before taking admission at Australian National College (ANC)?**

2. **Was this consultant approachable and prompt in providing information to you?**

Yes	
No	
Comments	

3. **Did the consultant provide you with accurate and sufficient information about your course enquiries?**

Yes	
No	
Comments	

4. **Did the Education consultant provide current and up-to-date information that enables you to make informed choices when selecting which Education institute to choose and Education field and facilities etc. about the Education institute?**

Yes	
No	
Comments	

5. Did the consultant provide you with adequate assistance with applying for Australian Student Visa?

Yes	
No	
Comments	

6. Did the consultant provided you with the Information in regards to Living Cost in Australia?

Yes	
No	
Comments	

7. Did the consultant provide you with the Information in regards to other support services available-During your stay in Australia?

Yes	
No	
Comments	

8. Did the consultant provide you with the information in regards to Complaints and Appeals Policy and Procedures?

Yes	
No	
Comments	

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9. **Please suggest ways in which your consultant can provide a better service and more information to International students.**

10. **Please provide the feedback about the information provided by your educational consultants in regards to course undertaken**

11. **How would you rate the services and information provided by your consultant?**

Satisfactory		Poor	
Good		Excellent	
Comments			

Student Name: _____

Student ID: _____

Student Signature: _____Date: _____

Thank you for your time and Feedback!